

SW-01428A-09-0103
W-01427A-09-0104
W-01427A-09-0116
W-01427A-09-0120



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ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Christy Parker

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 83146

Date: 11/18/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Larry Last: Jacob

Account Name: Larry Jacob

Home: (000) 000-0000

Street:

Work:

City: Goodyear

CBR:

State: AZ Zip:

is: E-Mail

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name: Linda Byrd

Contact Phone:

Nature of Complaint:

11/19/2009

Docket numbers:
SW-01428A-09-0103
W-01427A-09-0104

From: Larry Jacob [mailto:
Sent: Tuesday, November 17, 2009 3:51 PM
To: Utilities Div - Mailbox
Subject: Water Sewer Rate Increase.
Importance: High

Arizona Corporation Commission

Hello:

I am writing to voice my concern with the massive rate increase requested by Liberty Water Company from the residents of Goodyear.

I have no problem paying necessary monetary increases for products and services as long as the increases are reasonable and are held in line with the national cost of living. Liberty Water Company is asking for approximately a 100% increase followed by almost eight years with a zero percent rate increase. I would suggest that they be provided their increase and that it be prorated over the next five years. This should allow them to balance their books and soften the shock of a massive increase on the residents. Then after, this should put them on track for reasonable yearly rate increases which should be held in line with inflation. In addition, the wastewater sewer charge should be calculated in accordance with the size of the home or business. At present, all customer pay the same rate for their sewer charge, it should be changed so that smaller homes pay a smaller fee than larger homes.

Arizona Corporation Commission

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AZ CORP COMMISSION
DOCKET CONTROL

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank you for your consideration.

Larry Jacob

Goodyear, AZ 85395-8864

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/19/2009

Docket numbers:

SW-01428A-09-0103

W-01427A-09-0104

Sent to Richard Weiss in Phoenix for docketing.

End of Comments

Date Completed: 11/18/2009

Opinion No. 2009 - 83146
